

CIOSP Task Area 9 – Enterprise Resource Planning

The objective of this task area is to support the implementation of enterprise management applications and systems in the federal environment, which are integrated software applications used to control, monitor, and coordinate key business activities across an enterprise. These applications generally fall into the following categories: Financials, Human Resources, Logistics, Manufacturing, and Projects. A comprehensive, but not limited, sampling of work to be performed under this task area is shown below:

- a) ERP Package Implementation
- b) Integration of Business Systems
- c) Business Consulting Services
- d) Business Transformation and Business Process Reengineering
- e) Business Systems Modernization
- f) IT Software Package Selection
- g) ERP IT Infrastructure
- h) ERP Infrastructure Planning, Installation, and Tuning
- i) Performance Load Testing
- j) ERP End User Training